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Welcome from Aman Kochar
President and CEO

Seasons' Greetings from all of us at collectionHQ and Baker & Taylor!

Over the last 12 months, libraries have continued to adapt to new challenges presented by COVID-19. Some have resumed normal service, while others remain closed or have been subject to renewed restrictions. At collectionHQ, we appreciate that every one of our library customers is different, and we are on hand to offer guidance on utilizing the toolset to accommodate your circumstances.

2021 has been a significant year for collectionHQ. In July, we became the first service to offer public libraries instant access to analysis of diverse, equitable and inclusive material in their collections.

Thank you to Anna Strackeljahn, Head of Collection Management Services at St Louis Public Library, for sharing with our Customer Success team: "You showed me more information about our DEI status in just 15

minutes than we were able to gather ourselves in a whole year!”

As an immigrant celebrating a visually different faith, DEI is personally very important to me, and I look forward to expanding this service to new markets in 2022.

Next year, we will continue to evolve collectionHQ and our other software services from Baker & Taylor. You can read more about my goals for the company in recent interviews with [Library Journal](#) and [The CEO Magazine](#).

Until then, thank you for your continued support. I wish you and those close to you a happy and healthy holiday season.

Please continue reading for more updates from collectionHQ.



Top Titles 2021

We have reviewed the top circulating Adult Fiction titles across the world from the past year. Find out how your library compares with collectionHQ's Discovery tool!

[Read more](#)



2021 Product Update

We recently enhanced the DEI Analysis tool to provide you with even better insight into the representation of diverse communities in your collection. Click below to read more about this and other product updates from 2021.

[Learn more](#)



Case Study

The London Borough of Brent is the second most culturally diverse borough in the UK. Read how Brent Libraries are taking action to deliver a collection that represents the diverse communities served.

[Click here](#)



And Finally...

Overdue book returned anonymously to Idaho library 111 years later! “New Chronicles of Rebecca” checked out in 1911 from a library in Boise.

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